



## THE NATIONAL BY FCA 2021

Hyatt Regency Orlando  
Orlando, FL

August 26, 2021 - August 29, 2021

**\*Please note that each speaker's name is a link that will allow you to view their photo and bio...just click on the link and learn about our fantastic speakers!\***

FL Board of Chiropractic CE Provider #50-2667; Course #20-20-865166

# CA / CRT / LMT

# COURSE CATALOG

**Thursday - 8/26/2021****1pm-2:40pm****Orlando Ballroom**

- Kent Greenawalt

- Attorney General Ashley Moody

**CA FT & BK Office**

- Sherry McAllister, MS (Ed), DC, CCSP

- James Whedon, DC

- John Rosa, DC

- Fabrizio Mancini, DC, FICC, FACC

**Dose of Reality****Course Description**

This course will offer a greater understanding of the current scope of the opioid epidemic, the elements that have contributed to it, as well as the research showing the efficacy of nonpharmacological solutions to manage pain. The presenters will discuss what steps need to be taken in order to prevent opioids from dominating pain management in the future. In addition, attendees will learn what action items can be done within communities for non-pharmacological options to further infiltrate the mainstream of pain management.

**Learning Objectives**

- Define how to position non-pharmacological options as a first choice for pain management
- Review and understand the current research in support of concordant guidelines
- Recognize the effects of the pandemic on the epidemic, and outline a solid plan that can help to prevent a continuation of the opioid epidemic moving forward

*Sponsored by: Foundation for Chiropractic Progress*

**3:20pm-5pm****Orlando Ballroom**

- Fabrizio Mancini, DC, FICC, FACC

- Brie Gindele, DC, CACCP

**CA FT & BK Office**

- Mitchell Mally, DC

- Michelle D. Jourdan, MS, DC, DABCI

- Lori Allen, BS, MBA

- Eric Plasker, DC

**Avoiding Medical Errors in Raising, Adjusting and Leading Our Youth****Course Description**

Public perception of chiropractic care is increasing in regard to adult headache and low back pain. However, just over half of the nation believes chiropractors have their patients' best interest in mind and are trustworthy, according to the Gallop Poll 2018. Therefore, when it comes to asking parents to trust the chiropractic profession with their children, many hesitate. This course is designed to highlight 4 distinct areas in our youth, that chiropractors can educate, influence, adjust and lead this upcoming generation, reversing the current trends in the future of our teenagers and young adults.

**Learning Objectives**

- Define the current physical, mental, social, emotional issues that are plaguing our youth
- Understand and communicate research & publications related to youth issues, within the ethical boundaries of the chiropractic profession
- Implement proper protocols to achieve parental consent with relation to adjusting, diagnosing, and caring for the new needs of our youth

*Sponsored by: Mally Enterprises, The 100 Year Lifestyle, Profitable Practice Strategies, Dr. Brie, Globallee Professional Solutions, Anodyne Pain and Wellness Solutions*

**Friday - 8/27/2021****8am-9:40am****Windermere Ballroom**- Cindy M. Howard, DC, DABCI, DACBN, - Michael K. Bagnell, DC, DACNB,  
FIAMA, FICC FABBIR**CA FT & BK Office**- Jay S. Greenstein, DC, CGFI-L1, CKTP, - Kristi Hudson, CPCO  
FMS

- Kristine Tohtz, DC, LAC

- Kristina L. Petrocco-Napuli, DC, MS

**Ethical Practices and Communicating Effectively: the Subject of SEX****Course Description**

Topics around sex start from birth through old age and are sometimes very difficult and uncomfortable to discuss. Our desire is to take the stigma out of this challenge, open your mine, help you communicate better and understand topic surrounding the topics under the huge umbrella of sex. It isn't just the act. It can be about orientation, abuse, pleasure, fertility, growth, side effects, as well as sexual practices that are very healthy in our relationships. This affects you and your entire patient population. Come on this journey with us at FCA. Get comfortable with being uncomfortable so we can continue to help and guide and communicate with our patients about sometimes challenging, difficult and even funny situations.

*Sponsored by: NCMIC, ChiroHealth USA, Logan University, Protocol for Life Balance, Kaizenovate, LHASA OMS, Bagnell Brain Camp with the Dolphins, StopainClinical*

**9am-Noon****Bayhill 29-30**

- Danny Porcelli, DC

**LMT****Kinesiology Taping for Special Populations****Course Description**

This course introduces the concept of movement therapy and enhancement via functional taping methods with populations who require special circumstances with a focus on geriatric and pediatric patients. The course includes a review of the current literature supporting the theory of kinesiology taping for the purposes of rehabilitation, edema/swelling management, neuropathic pain and postural management.

**Learning Objectives**

- Discuss the concept of a longitudinal muscle chain approach to the elastic therapeutic taping for special populations
- Review the physiological effects of kinesiology taping and application tips to reduce risk
- Demonstrate functional taping and understand its use for the applications on geriatric, and pediatric patients
- CE Broker Tracking #: 20-858322

*Sponsored by: Rock Tape*

## **Friday - 8/27/2021**

**10:20am-Noon**

**Celebration 7**

- Brandy Brimhall

**CA FT Office**

### **Fundamentals of Documentation and Code**

#### **Course Description**

Join this 2-hour session to review the fundamentals of documentation and code. Provider documentation is what determines procedure and diagnosis codes. Practices can strengthen the foundation of their practice by better understanding the importance of clear translation from documentation to code. In this session, we will review important language to include into documentation to better ensure proper code selection. We will also be discussing the importance of payer policy guidelines along with what our payers are expecting to be included in documentation and code, for payable claims. As all providers want to get paid properly for the services they render; another essential step is to strengthen documentation, coding, and billing protocols to be best able to combat denials, conduct appeals, minimize risk of audit and recoupment, and overall, be in the best position to keep the money you have been paid!

#### **Learning Objectives**

- How documentation determines our code
- How to understand the language of coding to improve documentation AND code selection
- 7 elements to a payable claim
- Value of payer policy guidelines and why you should never overlook these

**10:20am-Noon**

**Celebration 11**

- CJ Mertz, DC

### **A Purpose Driven Practice**

*Sponsored by: CJ3 Consulting, LLC*

## **Friday - 8/27/2021**

10:20am-Noon

Bayhill 23-24

- May Bagnell

CA FT & BK Office

### **Establishing Your Own Value on the Team**

#### **Course Description**

In today's modern society, our patients are craving confident leadership & graceful guidance when it comes their health and wellbeing. Chiropractic Assistants have a prime opportunity to fill that leadership role. Today's CA has an elevated value in the practice and can personally elevate the vital skill sets of communication, confidence and commitment. Bring the team to learn the framework "Be C & A's" & how establishing your value on the team makes powerful team.

#### **Learning Objectives**

- Understand your personal value
- Learn the 3 C's & A's of the Ultimate CA
- Develop a plan for clear communication
- Excavate your personal and professional goals
- Prepare to step into your role with a higher standard
- Embody what it means to be a contribution

*Sponsored by: Bagnell Brain Camp with the Dolphins*

**Friday - 8/27/2021****1pm-2:40pm****Celebration 7**

- Kyle Nevius, DC

**Integration of Cannabidiol (CBD oil) for Chiropractic Physicians****Course Description**

In this session attendees will learn the history, development and current utilization of industrial hemp products/CBD oil and their uses in healthcare. This course will discuss the healthcare revolution as it occurred in 2012 and subsequent global media explosion that started research in 52 countries, it will include treatment categories by the Mayo Clinic and database management by John's Hopkins University. Information regarding guidelines for diagnoses, drug interaction and loading dose approach will be briefly discussed. legal considerations will be reviewed from a state and federal level.

**Learning Objectives**

- Learn the difference between controlled and non-controlled CBD products as approved for use by the FDA within the United States and Florida
- Identify discuss and differentiate between medicinal marijuana products and non-controlled CBD oil as it relates to prescription and nonprescription treatment
- Learn about the history of hemp-based CBD oil in the United States and its utilization in healthcare as well as other non-healthcare related industries
- Review and understand the data as it relates to CB one and CB two receptors and how that will play an integral role with their patients' healthcare management
- Learn about the involvement of Johns Hopkins University outpatient treatment program and data acquisition as well as treatment categories currently being developed by the Mayo Clinic as it relates to CBD oil intervention

*Sponsored by: Charlotte's Web***1pm-2:40pm****Celebration 11**

- Fabrizio Mancini, DC, FICC, FACC

**CHIROPRACTIC- The ESSENTIAL Healthcare Profession****Course Description**

In this presentation, Dr. Fab Mancini will share how the profession of Chiropractic has been preparing to lead healthcare more today than ever. Chiropractors are more "Essential" today than ever and we must continue to help people make good decisions when it come to their health and wellness. Understand the value of Chiropractic so you can serve more in your community. You don't want to miss this.

**Learning Objectives**

- Historical perspective of the Chiropractic Profession
- Universal disruption of COVID-19
- What the public demands
- Creating an infrastructure to serve in the "New Normal"
- Clinical effectiveness in practice

*Sponsored by: Globallee Professional Solutions*

## Friday - 8/27/2021

1pm-2:40pm & 3:20pm-5pm

Bayhill 23-24

- Brandy Brimhall

CA FT & BK Office

### Fundamentals of the Revenue Cycle System

#### Learning Objectives

- How CAs are leaders in the processes defined above
- Evaluating and Improving Over the Counter Collections
- Fundamentals of billing (the actual billing process and how documentation is translated to code)
- Controllable errors in billing
- What our claim forms are revealing (what auditors and reviewers look for) and how to review payer policy guidelines and ensure they are properly implemented into your practice
- AR Management (how to clean up aging Accounts Receivable from insurances and patients)

1pm-4pm

Bayhill 29-30

- Alyson Evans, DC

- Abby Kramer, DC

LMT

- Beth Rizer, DC

### The Art and Science of “Health” - Connecting Our Physical and Mental Health to the World Around us Through Touch, Breathing and Movement

#### Course Description

Helping our clients with their pain, sleep troubles and stress continues to be one of the biggest opportunities for health professionals today. These health issues are all connected, and our ability to help them – is right at our fingertips. Our current healthcare system is struggling to address the very essence of what it means to be human. We are unique and how we care for each other requires an individualized and ‘whole person’ approach to health. This talk and workshops are a refreshing reminder that for thousands of years, how we cared for ourselves and each other, quite simply; ‘surrounded us’. It was not ‘alternative medicine’; it was essential medicine. Touch is medicine, breathing is medicine, moving is medicine. BRING YOUR TABLE

#### Learning Objectives

- Define what it means to be “healthy” and discuss the current ways our healthcare system looks at a patients/client’s ‘health’
- Illustrate the significance of pain, sleep and mental health disorders in America and the potential crisis we face if we continue to treat them in an isolated fashion
- Introduce an ecosystem approach to health to include a person’s body, mind, relationships, environment and beliefs
- Discuss common sense approaches to improving the health of a person’s ecosystem by redefining ‘what is medicine’
- Workshop 1 - Movement as Medicine. Body movement (assisted and non- assisted) routines for pain, improved sleep and stress management
- Workshop 2 - Breathing as Medicine. Breathing routines (assisted and non-assisted) for pain, improved sleep and stress management

*Sponsored by: Fringe*

## **Friday - 8/27/2021**

3:20pm-5pm

Celebration 8

- Cindy M. Howard, DC, DABCI, DACBN,  
FIAMA, FICC

### **Immunology and Testing: What We Need to Know and What We Need to Ask....During this Pandemic**

#### **Course Description**

Dr. Howard will cover basic principles of immunology in relationship to the current world situation which is experiencing a pandemic of COVID-19. Basics of testing will be described from diagnosing the disease to determining antibody status. What to do with those results are extremely important. Whether you are testing, contemplating testing or just want to have an intelligent conversation with patients and fellow doctors, this session will help you get a good understanding of what we know in the testing world so far. Information is always being updated so references are provided.

#### **Learning Objectives**

- Understand what an antigen is and the types of antibodies that play a role in COVID-19
- Understand how to test for an acute infection and to test for possible immunity to the virus
- Be able to ask appropriate questions of companies and labs in order to make sure they utilize the most accurate and up to date testing for their patients or be able to discuss the testing with other physicians as well as their patients.

*Sponsored by: Protocol for Life Balance, StopainClinical*

3:20pm-5pm

Celebration 11

- Eric Plasker, DC

### **Community and Business Leadership Through Your Chiropractic Practice**

*Sponsored by: The 100 Year Lifestyle*



## Saturday - 8/28/2021

8am-9:40am

Bayhill 23-24

- Heather Simmons

- Mandy Rich-Curry

CA FT &amp; BK Office

### Lead, Follow, or Get Out of the Way: Improving Office Efficiency and Workplace Satisfaction

#### Course Description

The challenges of working in a chiropractic office leave doctors and their staff feeling stressed, exhausted, and falling behind. With staff turnover at an all-time high, it is up to the entire team to implement steps and processes to overcome the biggest challenges in the practice. In this session, Mandy and Heather will discuss the simple changes that made the biggest difference in increasing workplace satisfaction and had them both standing up and taking charge.

*Sponsored by: ChiroHealth USA*

9am-Noon

Bayhill 29-30

- Michael McGillicuddy, LMT, NCTMB,  
CKTI

LMT

### Massage Techniques for Treating the Neck and Shoulders

#### Course Description

Learn how to assess and treat the neck and shoulders with multiple massage therapy techniques. Often after cervical strain, or sprains, your client/patient/athlete will experience pain and limited range of motion. In this workshop we will apply massage therapy techniques to the anterior, lateral and posterior cervical and shoulder muscles to restore range of motion and decrease pain.

#### Learning Objectives

- Learn how to assess and treat the neck and shoulders with multiple massage therapy techniques
- Apply massage therapy techniques to the anterior, lateral and posterior cervical and shoulder muscles to restore range of motion and decrease pain
- Please bring a massage table, linens, lubricant, and dress comfortably.
- CE Broker Course #20-866932

*Sponsored by: Scrip Hesco, Massage Makes Me Happy*

## **Saturday - 8/28/2021**

**10:20am-Noon**

**Windermere Ballroom**

- Kim Driggers, JD  
- William Dillon, JD  
- Dena Sokolow, JD

- Paul Lambert, JD  
- Michael Silverman, JD  
- Harry van Loveren, MD

- Coretta Anthony-Smith, Esq.

### **Business, Rules and Laws; Let Us Protect You**

***This class is for Florida Doctors ONLY***

#### **Course Description**

Course discussing various and frequent laws and rules impacting the chiropractic profession in Florida. Attendees will learn about the Florida chiropractic scope of practice, the basics of employment laws impacting the running of a practice, HIPAA laws used on a daily basis, the new Direct Primary Care law in Florida and how it can expand an office practice, and expanding a small office to a multidisciplinary office and the important Florida and Federal laws to be aware of that will keep you out of trouble.

**10:20am-Noon**

**Bayhill 23-24**

- Heather Simmons

- Mandy Rich-Curry

### **Balance at the Front Desk**

#### **Course Description**

According to a study released in June 2018, increases in cost-sharing payments continue to outpace wage growth - making your job at the front desk more difficult. Balancing the needs of your patients and practice can be difficult when it comes to discussing the patient's financial responsibility.

#### **Learning Objectives**

- Review the rules and regulations that determine what you can and can't do when it comes to billing and collecting from your patients
- Review how to establish payment options that satisfy the doctor and the patient
- Review how to successfully discuss patient financials that will make everyone happy

*Sponsored by: ChiroHealth USA*

## Saturday - 8/28/2021

10:20am-Noon

Bayhill 28

- Rudy Heiser, MS, DC, DACBR

CRT

### A Synopsis of Osteonecrosis and Osteochondroses

#### Course Description

During this session, common joint diseases will be reviewed in a case base approach. Important routine and supplemental radiographic positioning techniques will be reviewed including technical factors specifically utilizing the fixed kVp method. There will be discussion of special projections for which certain pathologies are most likely to be visualized on x-ray.

#### Learning Objectives

- Improve radiographic skill in positioning thus improving diagnostic yield and minimizing false negative films
- Improve knowledge of symptomatic and asymptomatic bone pathologies
- Identify when to utilize special projections

1pm-2:40pm

Celebration 3-4

- Jeff Lewin, DC, CCSP

CA FT Office

### Documenting and Coding in 2021

#### Course Description

2020 has brought changes in many of the ICD-10 codes used daily by many chiropractors. This course will give an overview of how an ICD-10 code is constructed and what many of the changes of interest to the chiropractic profession have been.

Additionally, 2021 will see changes in Evaluation and Management codes impacting practices across the healthcare spectrum. Attendees will learn these what these changes are and how to select the proper E&M code for the services they provide using the new guidelines.

This course will also include an overview of proper coding modifiers that are now needed for proper reporting and reimbursement of many of the services that form the core of what chiropractors offer in their practices today.

Learning and implementation of this information will not only be vital for documentation purposes but also serves as compliance training for the doctor and his/her staff that should be part of the practice's compliance program.

*Sponsored by: Eclipse*

## Saturday - 8/28/2021

1pm-2:40pm

Celebration 8

- Kristi Hudson, CPCO

CA FT Office

### Meeting the Expectations for Medicare Clinical Documentation

#### Course Description

Healthcare is the second most regulated industry in our country. The Office of Inspector General (OIG) has issued reports for the last several years identifying key issues related to chiropractic billing and documentation.

#### Learning Objectives

- Gain a better understanding of the law
- Identify the 4 major areas of concern
- Documentation must haves for initial and subsequent visits
- Steps for monitoring your practice

*Sponsored by: ChiroHealth USA*

1pm-2:40pm

Bayhill 23-24

- Lori Allen, BS, MBA

CA FT &amp; BK Office

### Grow Your Practice from the Inside with Referrals, Reactivation, and Reviews

*Sponsored by: Profitable Practice Strategies, Anodyne Pain and Wellness Solutions*

1pm-2:40pm

Bayhill 28

- Rudy Heiser, MS, DC, DACBR

CRT

### A Synopsis of X-ray Positioning, Technique and Artifacts

#### Course Description

During this session, common and routine radiographic positioning will be reviewed including technical factors specifically utilizing the fixed kVp method. There will be discussion of special projections for which certain pathologies are most likely to be visualized on x-ray. Common radiographic artifacts will be identified and reviewed. Film processing errors including those made with computed or digital radiography will be overviewed.

#### Learning Objectives

- Improve radiographic skill
- Improve trouble shooting
- Identify when to utilize special projection

## **Saturday - 8/28/2021**

1pm-4pm

Bayhill 29-30

- Michael McGillicuddy, LMT, NCTMB,  
CKTI

LMT

### **Treatment of Injuries Using a Multi-Modality Approach - Treatment of the Back**

#### **Course Description**

Participants will identify and assess the common conditions and injuries to the back. Then you will learn the multi-modality approach which will include massage, instrument assisted soft tissue manipulation, massage cupping, muscle strengthening, and stretching procedures for the back. A massage therapist's understanding of why and how to treat soft tissue is critical to the effectiveness of the treatment. By attending this presentation, you can take your practice to a new level.

#### **Learning Objectives**

- Identify and assess the common conditions and injuries to the back
- Learn the multi-modality approach which will include massage, instrument assisted soft tissue manipulation, massage cupping, muscle strengthening, and stretching procedures for the back
- Understanding of why and how to treat soft tissue is critical to the effectiveness of the treatment
- This is a hands-on class so please bring linens, a massage table and dress appropriately for a back treatment.
- CE Broker Course #20-869828

*Sponsored by: Scrip Hesco, Massage Makes Me Happy*

**Saturday - 8/28/2021****3:20pm-5pm****Celebration 9-10**

- William Dillon, JD

**HIPAA and Information Blocking – Impact on Patient Information Access Rights****Course Description**

In 2019, the HHS Office for Civil Rights (“OCR”) began to focus its enforcement efforts on the rights of individuals to access their medical records as required under HIPAA. Those efforts continue today. As of June 2021, OCR has investigated and reached settlements in 19 separate matters under its HIPAA Right of Access Initiative.

On April 5, 2021, the information blocking regulations found at 45 CFR 171 went into effect. The HHS Office of the National Coordinator for Health Information Technology (“ONC”) oversees the implementation of the information blocking regulations. “Information Blocking” occurs when persons or entities knowingly and unreasonably interfere with the exchange or use of electronic health information. In the context of a provider of health care services, like a chiropractor, information blocking could occur when patients are trying to access their clinical records and/or are attempting to have those clinical records sent to another provider.

Both the HIPAA right of access and the information blocking regulations impact the rights of individual patients. However, the two regulations are not completely aligned in their respective requirements and as such impacted providers should have an understanding of the obligations of both regulations and the interplay between the two.

**Learning Objectives**

- Session attendees will learn what constitutes “information blocking” and the penalties for failure to comply with the information blocking regulations
- Session attendees will be exposed to the interplay between the information blocking requirements and HIPAA patient access requirements
- Session attendees will learn the 8 exceptions to the information blocking regulations

**3:20pm-5pm****Bayhill 23-24**

- Lori Allen, BS, MBA

**CA FT & BK Office****New Patient Acquisition and the Science of Scheduling**

*Sponsored by: Profitable Practice Strategies, Anodyne Pain and Wellness Solutions*

## **Saturday - 8/28/2021**

3:20pm-5pm

Bayhill 28

- Rudy Heiser, MS, DC, DACBR

CRT

### **Radiographic Manifestations of Common Bone Tumors and Tumor-Like Lesions**

#### **Course Description**

During this new session, imaging appearances and manifestations of common musculoskeletal tumors and tumor-like lesions will be revealed. Common complications and proper imaging follow-up of such lesions will be discussed. Special and specific x-ray projections for which certain pathologies are best visualized will also be reviewed.

#### **Learning Objectives**

- Identify common types of spinal and extra-spinal tumors and tumor-like lesions
- Improve radiographic skill in positioning thus improving diagnostic yield and minimizing false negative films
- Improve knowledge of musculoskeletal pathology

## Sunday - 8/29/2021

8am-9:40am

Windermere Ballroom

- Cindy M. Howard, DC, DABCI, DACBN, - Beth Rizer, DC  
FIAMA, FICC

CA FT & BK Office

- Matthew M. Antonucci, DC, DACNB,  
FACFN, FABCDD, FABVR, FABNN

- Mark N. Charrette, DC

- CJ Mertz, DC

### Avoiding Medical Errors As We Raise, Adjust and Lead a New Generation TODAY

*Sponsored by: Foot Levelers, ACA Council on Neurology, CJ3 Consulting, LLC, Protocol for Life Balance, Fringe, StopainClinical*

8am-9:40am

Bayhill 29-30

- Michael McGillicuddy, LMT, NCTMB,  
CKTI

LMT

### Ethics of Touch for the LMT

#### Course Description

This class fulfills the 2 hour Ethics requirement for the Florida Board of Massage Therapy which all LMTs in the State of Florida need (except for the first renewal for new therapists). Topics covered include: dual relationships, boundaries, communications, and ethical dilemma resolution techniques. This is a course about professional ethics in the massage and bodywork industry. There is an emphasis on Section V, called Roles and Boundaries; which counts? This course has 2 of the 6 hours on Standard V. Most of us know just about everything there is to know about ethical practices. It is our job to keep up with current trends and changes in our profession in regards to ethics. It is also our job to be sure that we understand what our roles are and the responsibilities that come with it.

#### Learning Objectives

- Understand ethical relations in the field of massage therapy
- Recognize what constitutes a professional
- Identify what roles the Standards of Practice play in massage therapy
- NCBTMB # 284869-00; FL Provider # 50-8500; CE Broker # 20-451299

*Sponsored by: Scrip Hesco, Massage Makes Me Happy*



**Sunday - 8/29/2021****10:20am-Noon****Windermere Ballroom**

- Evan Gwilliam, DC, MBA, BS, CPC,  
CCPC, CPC-I, MCS-P, CPMA, CMHP,  
AAPC Fellow

**CA FT Office****Audit Yourself Before Someone Else Does****Course Description**

Do not wait for someone to come in and audit you before you beef up your records and billing. Get ahead of the auditor and clean things up so that when they do come to poke around your office (and they will) you are ready. In this presentation, you will get inside the heads of those who might scrutinize your records and code choices. Once you know the top mistakes, you will learn how to correct them with records that clearly communicate Medical Necessity.

**Learning Objectives**

- Learn what payers are looking for
- Identify the top documentation mistakes chiropractors make
- Create goals that communicate medical necessity

*Sponsored by: NCMIC, PayDC*

**10:20am-Noon****Bayhill 29-30**

- Michael McGillicuddy, LMT, NCTMB,  
CKTI

**LMT****Florida Laws Review for the LMT****Course Description**

This class fulfills the 2 hour Laws & Rules requirement for the Florida Board of Massage Therapy which all LMTs in the State of Florida need (except for the first renewal for new therapists). Topics covered include highlights and most frequently and unintentionally broken "Laws & Rules" from: FS 456 and 480 (the Massage Practice Act) as well as f.a.c. 64B-7 (Board of Massage Therapy Rules). This course contains the most recent laws and regulations as they apply to the state of Florida and its health care providers. As massage therapists, we are considered to be health care providers, and this course pertains exclusively to therapists that are currently licensed in the State of Florida. There will be a Question and Answer portion of this class.

**Learning Objectives**

- Learn about massage laws in the state of Florida
- Understand how they pertain to licensed massage therapists.
- Avoid the most frequent and commonly broken laws in the state.
- BRING TO CLASS: Pen/Paper
- NCBTMB # 284869-00; FL Provider # 50-8500; CE Broker # 20-451298

*Sponsored by: Scrip Hesco, Massage Makes Me Happy*

## Sunday - 8/29/2021

1pm-2:40pm

Bayhill 29-30

- Michael McGillicuddy, LMT, NCTMB,  
CKTI

LMT

### Prevention of Medical Errors

#### Course Description

Medical errors are a serious, and unfortunately common occurrence in the health care industry harming at least 1.5 million people every year in the United States. Did you know that preventable medical errors kill more people than AIDS and automobile accidents combined? This course explores the different types of medical errors, their causes and consequences, and means of prevention. If you are a health care professional or have any dealings with them, this course is a read!

#### Learning Objectives

- Identify the most common types of medical errors are made in a massage clinic or spa
- Distinguish which errors are preventable
- Learn how to protect your clients, your business and yourself
- BRING TO CLASS: PEN/PAPER
- NCBTMB # 284869-00; FL Provider # 50-8500; FL Course # 20-451300; CE Broker # 20-451300

*Sponsored by: Scrip Hesco, Massage Makes Me Happy*